Drägerwerk AG & Co. KGaA, 23542 Lübeck

Our reference
–

Phone
+49 451 882-0

E-mail
i-sec@draeger.com

Warning: Fraud attempts on Dräger customers January 25, 2019

To whom it may concern,

Dräger customers are currently receiving fake e-mails allegedly sent by Dräger employees. The fake e-mail addresses being used are usually very similar, e.g. ›name@dreger.com‹ or ›name@draegers.com‹, to the official Dräger address, which is ›name@draeger.com‹.

In these e-mails, scammers pretend to inform our customers about an alleged change in the Dräger bank or contact information. If customers then use this fake data for further communication or even payments, there can be considerable damage. In one case, the name of a Dräger subsidiary was abusively used to open a bank account to make the fraud even more credible.

How to protect against fraudulent actions?

Dräger takes this matter very seriously and deeply regrets if you have gotten in touch with the name of our company in this way. Changes to the relevant Dräger information will only be sent out through our official channels. They include our official contact information. If you are unsure about our procedures or if a request is legitimate, please get in contact with the known Dräger contacts directly.

Information to Dräger

Please report any such fraud attempt immediately to our security experts at i-sec@draeger.com. If our customers use the fake contact information from the fraudulent e-mail, communication could only take place between our customer and the scammers. Dräger might not even become aware of this communication. So we would like to heavily encourage you to report the abuse and fake accounts that you have encountered. Otherwise we cannot evaluate if further actions are needed or necessary.

Best regards

Dräger Information Security